

Filey Bird Garden & Animal Park

Risk Assessment

Scarborough Road, Filey, North Yorkshire, YO14 9PG
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At Filey Bird Garden and Animal Park, the Health and Safety of all our visitors is of utmost importance. To help you prepare for a visit, we have provided our own Risk Assessment, which, as part of our Health and Safety Policy, is regularly appraised and updated. However, we realise that this document cannot cover the specific needs of every individual, and there will be things that require judgment relating to your own knowledge of the members of your family or group - this may include allergies, disabilities and other medical requirements. For group visits, we recommend a pre-visit to our Park, during which you can carry out your own risk assessment and become familiar with the site - please contact us to arrange this.

Filey Bird Garden & Animal Park is not responsible for the supervision of any visitor; therefore to ensure your health and safety, an appropriate number of adults must take responsibility and supervise your party's behaviour at all times. Please ensure that you and other members of your group read and follow any signs/handouts, or instructions from staff. Whilst every effort is made to make sure the park is safe and well maintained, Supervisors should be aware of the following risks:

Hazards or Activity	Risk Associated	Risk Level	Control Measures and Actions Required by Visitors/Supervisors
Weather	Heat exposure, sunburn, wind exposure	Low	Visitors should have sufficient protection for all types of weather. For inclement weather visitors must be adequately dressed with a waterproof coat and Wellingtons or sturdy footwear. In hot weather we advise sun hats and sunscreen be worn at all times
Car Park	Slipping, tripping, falling when alighting vehicle, straying into road, injury from other vehicles	Medium to high	The car park will be in use by other vehicles; therefore Supervisors should ensure that the group is closely supervised when alighting from cars or coaches. Keep the group together and away from traffic, make sure children are instructed not to run in the car park
Paths, uneven surfaces, path edgings, climbing on objects	Slipping, tripping, falling, strains & abrasions from uneven surfaces	Low	Visitors should wear suitable footwear. Children should not run. Supervisors should maintain group discipline
Grass paths and other grassed areas	Slipping, tripping, falling	Low	Supervisors should be aware of the possibility of wet grass and take precautions to avoid falls
Group Supervision	Slipping, tripping, falling, lost children, sprains, bruises, abrasions, etc. Zoonosis (infection from animal to human)	Medium to high	The supervision of children and vulnerable adults remains the responsibility of the parents, teachers or group leaders at all times during the visit. Group leaders are advised to make a preliminary visit to the farm prior to the main visit. See Health & Safety Executive guidelines for adult/child ratios
Site Traffic	Collision with vehicle	Low	Public vehicles are not permitted within the park. Occasionally lightweight park traffic may be used, but are not normally operated during opening times
Chemical Substances	Inhalation, skin contact, eye contact	Low	All substances & chemicals used in the park are kept in locked buildings - away from visitors
Climbing and standing on structures	Falls, cuts, grazing bruising	Medium	Structures within the park (excluding designated play areas) should not be climbed on. These include fences, picnic benches, raised ponds etc.
Straying into prohibited areas	Various unidentified hazards	Medium	Supervisors should ensure that children do not deviate from the route and effectively monitor children's movements

Doors and gates	Trapped fingers, impact, bruising	Medium	Supervisors should monitor the opening and closing of all gates and doors
Gates, barriers and fences	Dirty, rough, sharp areas and surfaces, resulting in infection, cuts, splinters and falls	Medium	Gates and fences should not be climbed on. Ensure thorough hand-washing is carried out before eating
Ponds	Risk of falling in, drowning, water-borne diseases	Medium to High	There are a number of ponds within the park, including several in the gardens. The large wildlife pond has gently sloping sides with direct access to the water's edge - a life ring is close by. Ensure that all members of your group are closely supervised at all times
Fire	Burns, smoke inhalation, loss of life	Low to medium	In case of fire, Supervisors should ensure that all members of their group go to the nearest fire assembly point (at the play park and at the park entrance). Supervisors should ensure that a roll call is taken, and liaise with staff. Smoking is not allowed in the Park except at the designated smoking areas
Feeding animals/animal contact	Infection, bites, kicks, allergy, scratches, cuts	Medium	Be aware that all animals may kick or bite - appropriate signage is displayed. Follow instructions when feeding animals – only feed those listed. Supervisors must ensure that group members wash their hands after handling, feeding or stroking the animals, and especially before eating or drinking. Please do not use gels or wipes <i>instead</i> of washing hands with soap and water
Trees, shrubs, plants, berries, seeds, nuts	Stings, scratches, poison, allergies and reactions	Low to High	All plants are routinely maintained, but many have thorns, sharp branches and leaves, or may sting and cause harm. Visitors should be aware of potential risks, keep to designated paths, and not eat any leaves, flowers, berries etc. Please be aware that PEANUTS are used within the Park
Play areas	Falling, tripping, impact	Medium to high	Children must be supervised at all times, and instructions must be adhered to. Equipment is regularly checked and maintained
Designated eating areas	Zoonotic diseases, (infection from animals to humans)	High	Only eat in designated eating areas - these areas are animal free. After animal contact and before eating, supervisors must ensure that group members wash their hands with soap and water, and dry thoroughly. Please do not use gels or wipes instead of washing hands with soap and water. See also Zoonoses Risk Assessment
First Aid			
A first aid kit can be found in the gift shop.			